



Better Business Communication Systems

SBS Text Messenger™

Maintain contact with your customers

Text Messaging is: Enhanced Customer Service

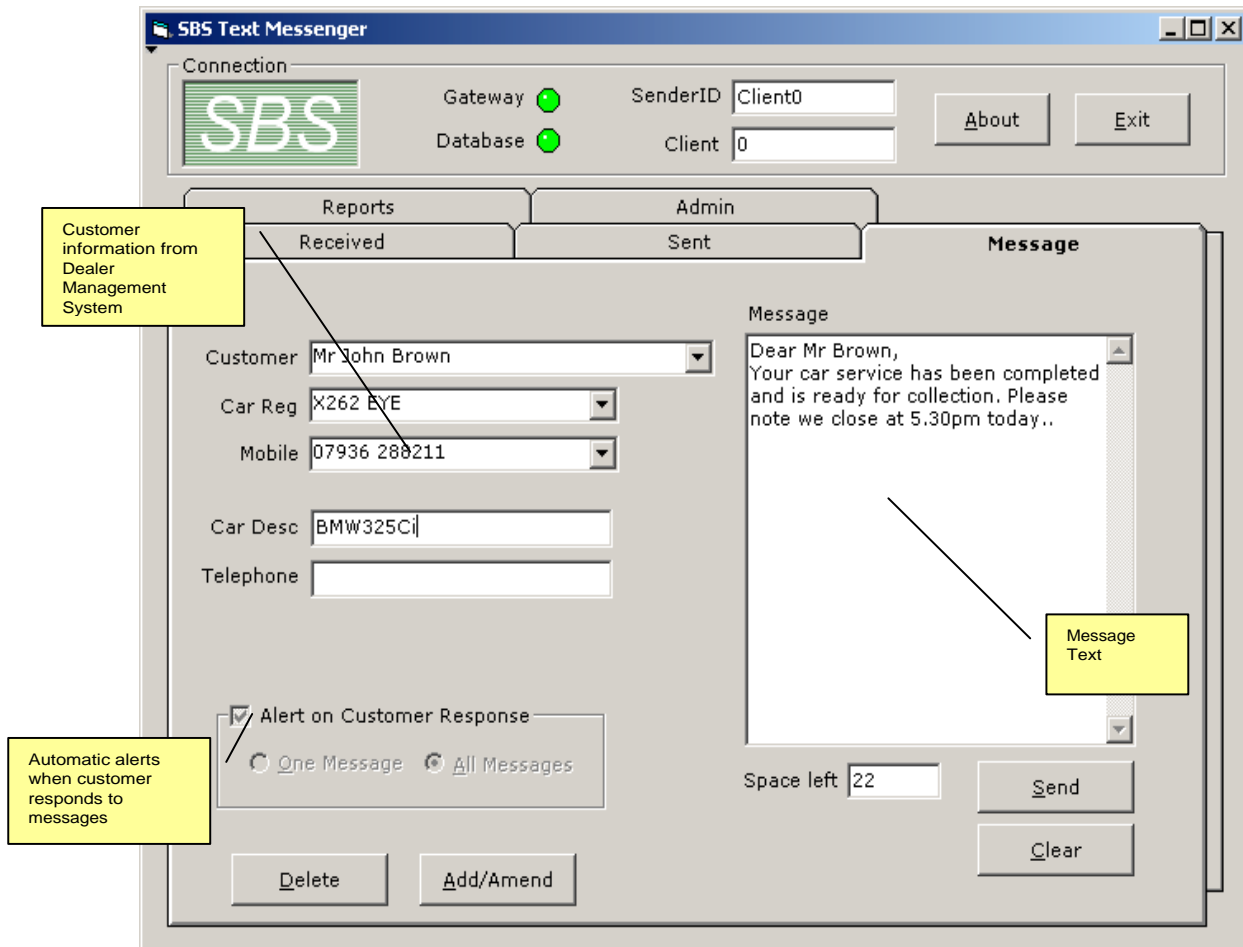
- **Convenient & Discreet** – customers prefer to be kept aware of activities without being explicitly disturbed at work
- **Cost Effective** – a text message costs 10p versus 90p, the average cost of a 3min call to a mobile
- **Efficient** – makes better use of employees' time

An ideal method of keeping in touch with customers!

SBS Text Messenger provides an easy to use interface for communicating with your customers and keeping them informed on progress of work. SBS Text Messenger provides a powerful additional method of keeping in touch with your customers. Today everyone is busy. Interruptions are rarely tolerated with grace. Communicating with Text Messenger is easy and fast.

Customers can also be reminded of upcoming events: be they routine or special promotions. It saves employees' time too - text messaging is quicker than sending letters and much less expensive than making telephone calls.

Screen Display:



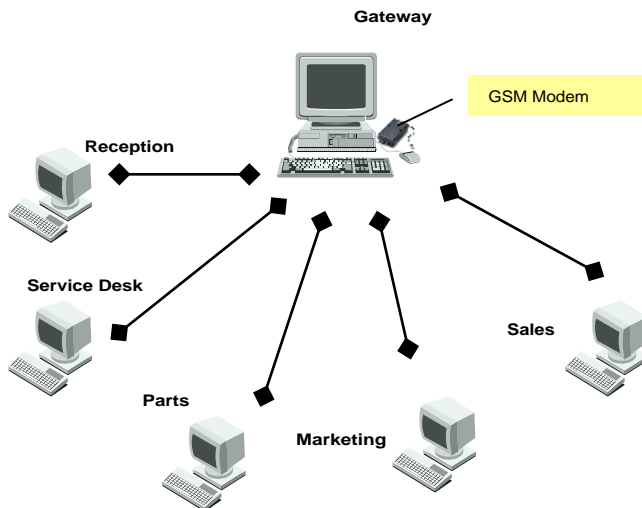


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Text Messenger has the look and feel of traditional Windows® applications and takes minutes to learn to use.



SBS Text Messenger operates as software installed on multiple networked computers

Multiple workstations can send and receive messages via a gateway equipped with a GSM modem or over an internet connection to our messaging platform.

Each department can have its own facility. All sent and received messages are logged centrally on the gateway and can be printed, searched and archived.

Our software is designed to operate in a Windows® environment and to make use of an existing installed network.

We provide software to run on a machine nominated as the gateway and client software that runs on each nominated departmental desktop. The organisation of the network is entirely configurable. A single machine can run as a client and a gateway.

Other functions within Text Messenger allow automatic signatures, alerts on receipt of messages from a customer, reports of sent and received messages, database management and tracking of inbound messages to ensure they have been processed. Multiple messages, for example, service and MoT reminders can be created from a DMS database or other sources and automatically sent.

SBS specialises in building communication systems. Text Messenger is one of a suite of applications designed to be ready for use out of box. We can also provide additional services and products to meet bespoke requirements. Call us for more details.

Minimum Requirements

Pentium II 266MHz
128MB RAM
20MB free disk space
MS Windows 95, 98 NT (SP6), 2000

For more information contact:

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